

Booking & Payment Terms

Reservation Confirmation

Your reservation is confirmed upon receipt of the required payment and issuance of a written confirmation from our team. Availability is not guaranteed until confirmation has been provided.

Payment Schedule

- A full payment per person is required to secure your booking.
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Minimum Guest Requirement

To ensure the highest quality experience, this journey operates with a minimum of six (6) confirmed guests. Should the minimum number not be reached, we reserve the right to reschedule or cancel the trip. In such circumstances, all payments received will be fully refunded.

Accepted Payment Methods

We accept payments via:

- Bank transfer
- Credit or debit card
- Approved online payment platforms

Any bank or transaction fees applied by payment providers remain the responsibility of the guest unless otherwise stated.

Guest Cancellation Policy

- Cancellations made 45 days or more prior to departure: A full payment will be refunded.
- Cancellations made within 45 days or less prior to departure: 50% of the payment is refundable.
- No-shows or unused services are non-refundable.

We strongly recommend that guests obtain comprehensive travel insurance to cover unforeseen circumstances.

Cancellation or Changes by the Organiser

While every effort is made to operate trips as planned, we reserve the right to modify or cancel itineraries due to operational requirements, safety considerations, weather conditions, or circumstances beyond our control. In such cases, guests will receive a full refund of payments made to us.

Amendments

Requests to amend bookings are subject to availability and may involve additional costs.

Refund Processing

Where applicable, refunds will be issued within 7–14 business days using the original method of payment.

Acceptance of Terms

By confirming a reservation and submitting payment, guests acknowledge that they have read, understood, and agreed to these Booking & Payment Terms.
